



CANCELLATION POLICY

CANCELLATIONS

Your treatment is reserved exclusively for you. When you miss an appointment with me, I not only lose your business, but also the potential business of another client who could have scheduled an appointment for the same time.

I charge 50% of the service fee for all appointments canceled or rescheduled within 24-hours. All micro-blading appointments require 48-hour notice. After 2 no-shows, I will have to enforce a charge of the full-service fee and may require pre-payment to book an appointment with me.

LATE ARRIVALS

Please arrive on time so that I can deliver the ultimate experience & results that I am committed to.

I understand that unforeseen instances occur, however, your service will end at the time of your originally scheduled service & full payment for your service will be applied.

A late arrival of 15 minutes or more may result in needing to be rescheduled & a 50% service fee will be applied.

CHILDREN, PETS & GUESTS

My studio is open to all but striving to stay one on one to ensure high standard cleanliness. However, I do have the following policies in place to limit safety risks & distractions.

- I kindly ask that you do not bring pets to your appointments.
- I cannot allow children of any age in the treatment area. Think hot wax, sharp tools, & working near eyeballs. We will kindly ask you to reschedule upon arrival with children (some exceptions can be made).
- Due to limited space, I do not allow guests to sit in my treatment area during service. All guests will be asked to remain in the front lounge room.

IF I NO SHOW OR CANCEL

- If I NO SHOW your appointment your treatment will be free.
- If I need to reschedule or cancel your appointment last minute your service will be 50% off.